BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of July' 2022 C.G.No.15 /2022-23/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. K. Ramamohan Rao Sri. S.LAnjani Kumar

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)
Member (Technical)

Independent Member

Between

M. Reshma, C/o. M. Basheer, Penukonda (V), Near SatyaSai Degree College, Penukonda (M), Anantapur Dt. Complainant

AND

1. Dy.Executive Engineer/O/Penukonda

Respondents

2. Executive Engineer/O/Hindupur

ORDER

 The case of the complainant is that she paid necessary deposits and Distribution transformer cost to release the Domestic service SC No.7334124011075 of 3KW load. But the department not provided single phase Distribution transformer to her Domestic service.

The complainant also stated that she has paid ₹.17,089 towards shifting charges for shifting of the 11KV line passing in front of her house, but the department not shifted the 11KV line. Hence the complaint.

 The case was registered as CG.No.15/2022-2023/Ananthapur Circle and sent to Respondents for written submissions.

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- Respondents 1 & 2 enclosed the satisfaction letter of the complainant along with their written submissions and requested to close the case as the grievance is resolved.
- When the Secretary of this forum contacted the complainant Smt.M.Reshma @ 12.05 P.M on 29.6.2022, she expressed her satisfaction and requested to close the grievance.
- 5. In as much as the grievance of the complainant is resolved by the Respondents, the complaint is accordingly disposed off in favour of the complainant.

Sd/- Sd/- Sd/- Sd/- Sd/- Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order

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Secretary to the Forum

This order is passed on this, the day of 18^h July '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.